

Consultation on the future of the respite service at Orchard Close, Hayling Island

Findings Report Appendices

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Appendix 1 – Consultation Response Form (non-easy read version)

Consultation on the future of the respite service at Orchard Close, Hayling Island

Public consultation

28 September – 21 December 2018

Response form

This information, the questionnaire and report can be requested in alternative formats such as easy-read, large print and Braille, by e-mailing:

AS.Consultation@hants.gov.uk

Or by calling:

Tel: 01962 847267

Alternative formats

To request this response form in another format such as large print, audio or Braille, please contact Hampshire County Council at:

E-mail: AS.Consultation@hants.gov.uk

Telephone: 01962 847267

If you have any queries about this consultation, please contact the County Council at:

E-mail: AS.Consultation@hants.gov.uk

Telephone: 01962 847267

About this response form

Responding to this consultation is voluntary. Before completing this Response form, It is strongly advised that you read the information pack, which you may have received with this response form.

The information pack can be found at www.hants.gov.uk/orchard

Alternatively you can request a printed copy of the Information Pack by emailing: AS.Consultation@hants.gov.uk

Or by calling: 01962 847267

None of the questions are mandatory, please ignore any that are not relevant or that you do not wish to answer.

This questionnaire should take approximately 10-15 minutes to complete.

You can complete an **online response form** which can be found on the County Council's online consultation page: www.hants.gov.uk/orchard

You can also email your response directly to the County Council at

AS.Consultation@hants.gov.uk

Your data

Privacy notice

Hampshire County Council is seeking to record your views, comments and other information about you through this consultation. The information you provide will only be used to understand views on the proposed changes set out in this consultation. All individuals' responses will be kept confidential and will not be shared with third party processors, but responses from organisations may be published in full. All data will remain within the UK. Responses will be anonymised and summarised in a public consultation findings report. Responses will be stored securely and retained for one year following the end of the consultation before being deleted or destroyed.

Where the information provided is personal information, you have certain legal rights. You may ask us for the information we hold about you, to rectify inaccurate information the County Council holds about you, to restrict our use of your personal information, and to erase your personal data. When the County Council uses your personal information on the basis of your consent, you will also have the right to withdraw your consent to our use of your personal information at any time. Please see our website www.hants.gov.uk/privacy for further details.

You can contact the County Council's Data Protection Officer at data.protection@hants.gov.uk. If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioners Office at ico.org.uk/concerns.

The questionnaire is divided into four sections:

- **Section 1** – The proposed closure of the respite service at Orchard Close on Hayling Island
- **Section 2** – Future respite options for people with a learning disability in Hampshire
- **Section 3** – Further comments
- **Section 4** – About you

When you have completed your response form, please return it to the County Council in the pre-paid envelope provided (if one was provided to you).

If you do not have a pre-paid envelope, please post your response to:

Freepost HAMPSHIRE

Please also write **AS Consultation** on the back of the envelope. You do not need to use a stamp.

Please post your completed questionnaire, to reach us by **21 December 2018**. Any responses received after this date will not be included in the findings report.

The consultation results and analysis of the findings will be published and presented to the Executive Member for Adult Social Care and Health, Cllr Liz Fairhurst, on **27 February 2019**, along with a final recommendation on the future of the respite service at Orchard Close.

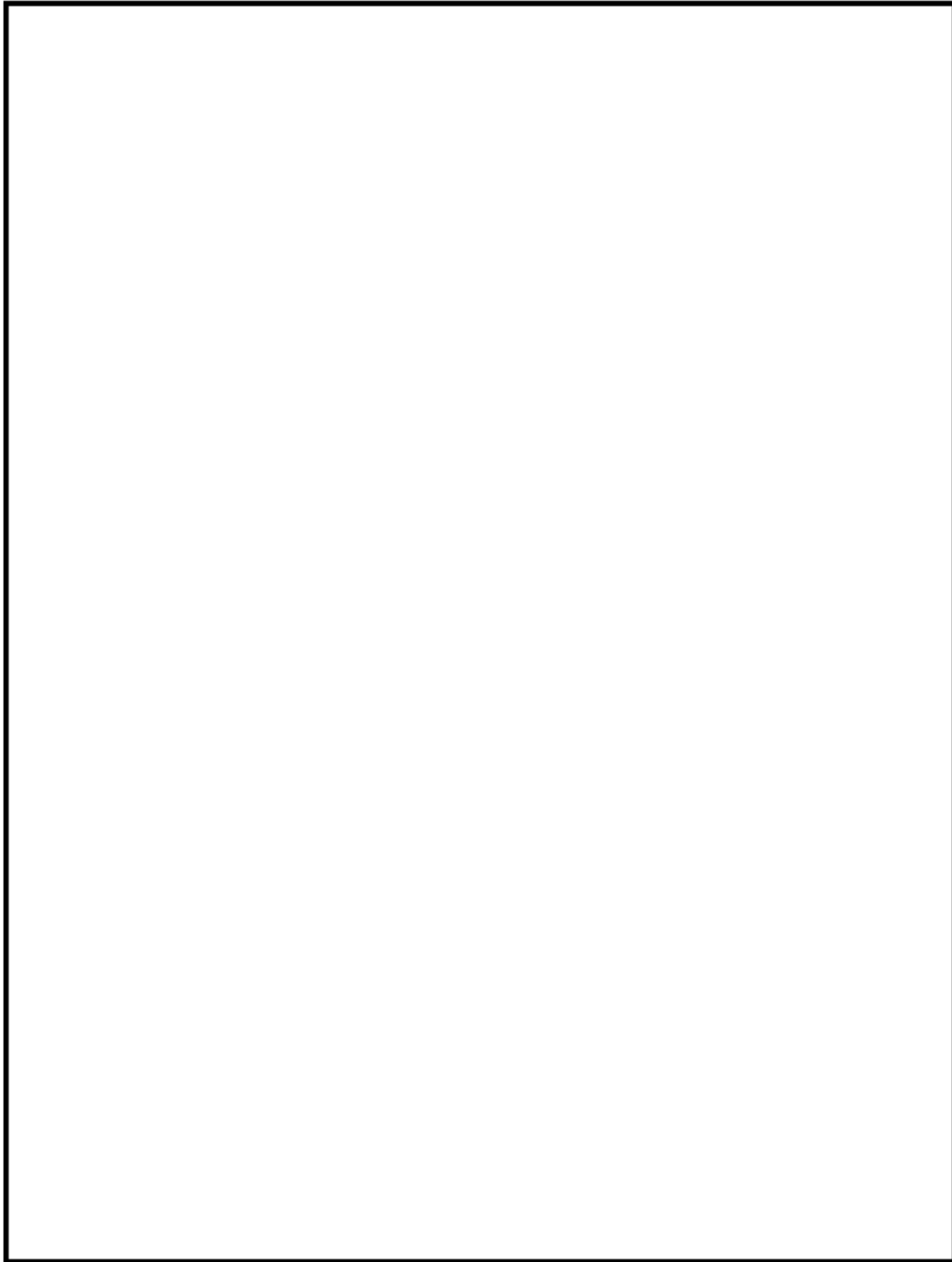
Section 1 - The proposed closure of the respite service at Orchard Close on Hayling Island

Q.1 To what extent do you agree or disagree with the proposal to close the respite service at Orchard Close? *(Please tick one box)*

Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you would like to give reasons for your answer, please do so below:

Q.2 If a decision is made to close the respite service at Orchard Close, what support or practical assistance do you think would help service users to find alternative respite provision?



Section 2

Future respite options for people with a learning disability in Hampshire

We would like to understand your views on alternative options for people with a learning disability

Q.3 In your opinion, which alternative respite services should the County Council offer to people who currently access respite at Orchard Close? These options are explained on pages 10 and 11 of the information pack.

(Please tick all that apply)

- Building-based respite provision for adults
- Accessible holidays
- Shared Lives
- Carer Replacement Services
- Any other services not listed above

For 'any other services not listed above', please describe these below:

Section 3 – Further comments

Q.4 If you have any further comments on the proposals in this consultation, or alternative suggestions on how the County Council could save £600,000 from its Adults' Health and Care budget, then please provide these in the box below.

Please do not include any personal details in your response.

Q.5 Please describe what, if any, impact the proposals in this consultation, could have on you or your family, or people you know or work with.

Please do not include any personal details in your response.

Section 4 - About you

Hampshire County Council is committed to improving its services, eliminating unlawful discrimination, and promoting equality of opportunity for all people.

We would be grateful if you could answer the following questions so that we can analyse the results overall and by different groups of people. This will help us to understand the impacts of the consultation proposals and the views on them by different groups.

Q.6 Is this a personal response, or are you responding on behalf of an organisation or group that you represent? *(Please tick one box)*

- This is a personal response *(please go to question 9, on the next page)*
- This response is on behalf of an organisation or group that I represent *(please go to question 7, on this page)*

Q.7 If this response is on behalf of an organisation or group that you represent, please tell us a little bit about the organisation or group:

The name of the organisation or group

The address of the organisation or group

Your name

Your position within the organisation or group

Q.8 Over the past 12 months, has your organisation or group worked with Orchard Close? *(Please tick one box)*

Yes

No

Prefer not to say

If this response is on behalf of an organisation or group that you represent, please go to question 13 (on page14).

Q.9 Do you have a connection with Orchard Close? *(Please tick one box)*

Yes

No

Prefer not to say

If you have a connection to Orchard Close, Which of the following statements best describes this? *(Please tick all that apply)*

- I currently use Orchard Close for respite
- I previously used Orchard Close for respite
- I am a parent or carer of somebody who uses Orchard Close for respite
- I am a family member of somebody who uses Orchard Close for respite
- I am a member of the local community
- I am a member of a local voluntary/community group
- I am employed at Orchard Close
- Other
- Prefer not to say

For 'other', please describe in the box below

Q.10 How would you describe your gender? *(Please tick one box)*

- | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|
| Female | Male | Other | Prefer not to say |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

For 'other', please describe in the box below

Q.11 How old are you? *(Please tick one box)*

- | | | |
|-----------------------------------|-----------------------------------|--|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 35 to 44 | <input type="checkbox"/> 65 to 74 |
| <input type="checkbox"/> 18 to 24 | <input type="checkbox"/> 45 to 54 | <input type="checkbox"/> 75 or over |
| <input type="checkbox"/> 25 to 34 | <input type="checkbox"/> 55 to 64 | <input type="checkbox"/> Prefer not to say |

Q.12 Do you have a long-standing illness, health problem or disability?

(Please tick one box)

- | | | | |
|--------------------------|--|--------------------------|--------------------------|
| Yes | Yes, one that impacts my everyday life | No | Prefer not to say |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q.13 Finally, to help us improve access to future consultations, please tell us where you first heard about this consultation: (Please tick one box)

- Online
- Consultation letter
- On social media (e.g. Facebook, Twitter, etc.)
- Word of mouth
- Reported in the press (e.g. radio, newspaper)
- Other

For 'other', please describe this in the box below:

Thank you

Thank you for taking part in this consultation. Your feedback will help to inform the decision on the proposal to close the respite service at Orchard Close to be made by the Executive Member for Adult Social Care and Health on **27 February 2019**.

When you have completed your response form, please return it to the County Council in the pre-paid envelope provided (if one was provided to you).

If you do not have a pre-paid envelope, please post your response to:

Freepost HAMPSHIRE

Please also write **AS Consultation** on the back of the envelope. You do not need to use a stamp.

Please post your completed questionnaire, to reach us by **21 December 2018**. Any responses received after this date will not be included in the findings report.

Appendix 2 – Organisations and groups that responded to the consultation

Where applicable, respondents were asked to provide the name of the organisation or group that they represented. Where this information was provided, it was not consistently recognisable. As a result, only those who provided a recognisable name, and contact details, for the organisation or group that they represented were included in this segment of respondents. The organisations and groups included were as follows:

- ACTIVE CITIZENS - (Eastleigh Borough & Romsey MENCAP Citizenship group)
- Chaos Support
- Choice Support
- Hampshire Learning Disability Partnership Board - Orange Local Implementation Group (LIG)
- Icknield school
- Parent Carers Group, Fareham and Gosport
- Petersfield Society of Special Needs
- SAY Group (self advocacy)
- South Eastern Hampshire Clinical Commissioning Group
- Speak Easy Advocacy

Appendix 3 – Profile of respondents who used the consultation Response Form

The 448 respondents using the consultation Response Form were asked about their characteristics and relationship to Orchard Close. Where provided, this information is shown below:

Type of respondent

- Organisation or group = 17
- Personal = 429
- No response provided = 2

The details of the individuals who responded to the consultation Response Form are included below:

Connection to Orchard Close (*respondent could select more than one*)

- Currently uses Orchard Close for respite = 66
- Previously used Orchard Close for respite = 16
- Parent or carer of somebody who uses Orchard Close for respite = 97
- Family member of somebody who uses Orchard Close for respite = 60
- Member of the local community = 51
- Member of a local voluntary/community group = 16
- Employed at Orchard Close = 7
- Other = 37

Gender

- Female = 278
- Male = 130
- Other = 0
- Prefer not to say = 16
- No response provided = 24

Age

- Under 18 = 6
- 18 to 24 = 36
- 25 to 34 = 71
- 35 to 44 = 49
- 45 to 54 = 79
- 55 to 64 = 82
- 65 to 74 = 67
- 75 or over = 17
- Prefer not to say = 18
- No response provided = 22

Does the respondent have a health problem or a disability?

- No = 242
- Yes = 123
- Prefer not to say = 57
- No response provided = 26

Appendix 4 – Consultation Response Form data tables

The data tables below are presented with the following notes:

- The data tables for the users of the easy read and the non-easy read Response Forms are shown separately. This is for accuracy, as the wording of the questions in the easy read Response Form was slightly different to that in the non-easy read Response Form.
- Where base sizes are lower than ten the figures for responses are suppressed in these data tables. The responses were used in the full analysis but publishing the detailed response data for smaller groups could compromise respondents' anonymity. Where responses have been suppressed due to low sample sizes these are indicated with an asterisk (*) symbol.

Appendix 4a - Easy read Response Form data tables

Total	Do you agree or disagree with the idea to close the respite service at Orchard Close?					
	Agree strongly	Agree	Neither	Disagree	Strongly disagree	Don't know
318	3	4	2	20	287	2

		Do you agree or disagree with the idea to close the respite service at Orchard Close?					
		Agree strongly	Agree	Neither	Disagree	Strongly disagree	Don't know
Are you answering these questions for yourself or on behalf of an organisation or group?							
	Myself	3	3	2	16	278	2
	For an organisation or group	0	1	0	4	9	0
Has your organisation or group worked with Orchard Close in the last 12 months?							
	Yes	*	*	*	*	*	*
	No	*	*	*	*	*	*
	Prefer not to say	*	*	*	*	*	*
Do you have any connection with Orchard Close?							
	Yes	0	0	1	6	103	0
	No	1	1	0	4	80	0
	Prefer not to say	0	1	0	1	30	0
If you have a link with Orchard Close please tick the boxes that apply to you:							
	I currently go to Orchard Close for respite	0	0	0	4	49	0
	I used to go to Orchard Close for respite	*	*	*	*	*	*
	I am the parent or carer of someone who goes to Orchard Close	0	0	1	2	27	0
	I am a family member of someone who goes to Orchard Close	0	0	0	0	42	0
	I am a member of the local community	3	1	0	3	40	1
	I am in a local community group	0	0	0	0	13	0
	I work at Orchard Close	*	*	*	*	*	*
	Other	0	0	0	2	27	1
	I prefer not to say	0	1	0	3	32	0

		Do you agree or disagree with the idea to close the respite service at Orchard Close?					
		Agree strongly	Agree	Neither	Disagree	Strongly disagree	Don't know
Are you...							
	Male	1	0	1	5	96	1
	Female	2	3	1	9	171	1
	Other	*	*	*	*	*	*
	I prefer not to say	*	*	*	*	*	*
How old are you?							
	Under 18	*	*	*	*	*	*
	18 to 24	0	1	1	1	26	0
	25 to 34	0	0	0	3	63	0
	35 to 44	0	1	0	1	40	0
	45 to 54	0	0	0	3	46	2
	55 to 64	1	0	1	3	50	0
	65 to 74	2	1	0	3	31	0
	75 over	*	*	*	*	*	*
	I prefer not to say	0	0	0	1	11	0
Do you have a long lasting illness or disability?							
	Yes	1	0	2	7	77	0
	No	2	2	0	6	159	2
	I prefer not to say	0	1	0	2	38	0

What respite services should the council offer to people with learning disabilities?				
Respite in buildings that are specially for adults with learning disabilities	Supported holidays	Shared lives	Carer Replacement Services	Other - please say
287	185	130	139	40

What respite services should the council offer to people with learning disabilities?					
	Respite in buildings that are specially for adults with learning disabilities	Supported holidays	Shared lives	Carer Replacement Services	Other - please say
Are you answering these questions for yourself or on behalf of an organisation or group?					
Myself	274	176	121	133	39
For an organisation or group	13	9	9	6	1
Has your organisation or group worked with Orchard Close in the last 12 months?					
Yes	*	*	*	*	*
No	*	*	*	*	*
Prefer not to say	*	*	*	*	*
Do you have any connection with Orchard Close?					
Yes	101	52	32	32	22
No	71	56	39	44	7
Prefer not to say	29	18	13	20	3
If you have a link with Orchard Close please tick the boxes that apply to you:					
I currently go to Orchard Close for respite	46	17	8	9	15
I used to go to Orchard Close for respite	*	*	*	*	*
I am the parent or carer of someone who goes to Orchard Close	26	14	8	9	7
I am a family member of someone who goes to Orchard Close	40	24	14	16	4
I am a member of the local community	41	37	22	28	5
I am in a local community group	13	8	4	4	0
I work at Orchard Close	*	*	*	*	*
Other	29	16	14	14	1
I prefer not to say	34	20	17	20	2

		What respite services should the council offer to people with learning disabilities?				
		Respite in buildings that are specially for adults with learning disabilities	Supported holidays	Shared lives	Carer Replacement Services	Other - please say
Are you...						
	Male	93	57	34	44	15
	Female	169	113	84	86	23
	Other	*	*	*	*	*
	I prefer not to say	*	*	*	*	*
How old are you?						
	Under 18	*	*	*	*	*
	18 to 24	26	17	15	11	2
	25 to 34	61	29	23	25	9
	35 to 44	36	27	15	19	10
	45 to 54	51	35	23	25	5
	55 to 64	49	33	25	26	9
	65 to 74	28	24	12	18	2
	75 over	*	*	*	*	*
	I prefer not to say	11	6	3	5	1
Do you have a long lasting illness or disability?						
	Yes	73	40	23	25	22
	No	157	109	79	83	13
	I prefer not to say	39	24	17	22	3

Appendix 4b – Non-easy read Response Form data tables

Question 1: To what extent do you agree or disagree with the proposal to close the respite service at Orchard Close?						
Total	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
126	111	10	2	3	-	-

Question 1: To what extent do you agree or disagree with the proposal to close the respite service at Orchard Close?						
	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?						
This is a personal response	107	10	2	3	-	-
This response is on behalf of an organisation or group that I represent	2	-	-	-	-	-
Over the past 12 months, has your organisation or group worked with Orchard Close?						
Yes	-	-	-	-	-	-
No	-	-	-	-	-	-
Prefer not to say	2	-	-	-	-	-
Do you have a connection with Orchard Close?						
Yes	77	7	2	-	-	-
No	21	2	-	3	-	-
Prefer not to say	9	1	-	-	-	-
If you have a connection to Orchard Close, Which of the following statements best describes this?						
I currently use Orchard Close for respite	11	2	-	-	-	-
I previously used Orchard Close for respite	7	-	-	-	-	-
I am a parent or carer of somebody who uses Orchard Close for respite	59	5	2	-	-	-
I am a family member of somebody who uses Orchard Close for respite	15	2	-	-	-	-
I am a member of the local community	3	-	-	-	-	-
I am a member of a local voluntary/community group	3	-	-	-	-	-
I am employed at Orchard Close	2	-	-	-	-	-
Other	7	-	-	-	-	-
Prefer not to say	-	-	-	-	-	-

		Question 1: To what extent do you agree or disagree with the proposal to close the respite service at Orchard Close?					
		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
How would you describe your gender?							
	Female	79	8	1	2	-	-
	Male	21	1	1	1	-	-
	Other	-	-	-	-	-	-
	Prefer not to say	6	1	-	-	-	-
How old are you?							
	Under 18	1	-	-	-	-	-
	18 to 24	5	2	-	-	-	-
	25 to 34	3	-	-	1	-	-
	35 to 44	6	-	-	1	-	-
	45 to 54	22	4	-	-	-	-
	55 to 64	24	2	2	-	-	-
	65 to 74	27	2	-	1	-	-
	75 or over	12	-	-	-	-	-
	Prefer not to say	6	-	-	-	-	-
Do you have a long-standing illness, health problem or disability?							
	Yes	11	2	-	-	-	-
	Yes, one that impacts my everyday life	19	1	1	-	-	-
	No	63	4	1	2	-	-
	Prefer not to say	13	2	-	1	-	-

Question 3: In your opinion, which alternative respite services should the County Council offer to people who currently access respite at Orchard close?				
Building-based respite provision for adults	Accessible holidays	Shared Lives	Carer Replacement Services	Any other services not listed above
89	50	28	24	36

Question 3: In your opinion, which alternative respite services should the County Council offer to people who currently access respite at Orchard close?					
	Building-based respite provision for adults	Accessible holidays	Shared Lives	Carer Replacement Services	Any other services not listed above
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?					
This is a personal response	86	48	26	23	36
This response is on behalf of an organisation or group that I represent	2	1	1	-	-
Over the past 12 months, has your organisation or group worked with Orchard Close?					
Yes	-	-	-	-	-
No	-	-	-	-	-
Prefer not to say	2	1	1	-	-
Do you have a connection with Orchard Close?					
Yes	58	29	14	11	28
No	21	16	9	9	7
Prefer not to say	7	3	3	3	1
If you have a connection to Orchard Close, Which of the following statements best describes this?					
I currently use Orchard Close for respite	8	5	1	3	5
I previously used Orchard Close for respite	5	3	-	3	2
I am a parent or carer of somebody who uses Orchard Close for respite	45	18	11	5	21
I am a family member of somebody who uses Orchard Close for respite	9	6	1	2	6
I am a member of the local community	2	1	-	-	2
I am a member of a local voluntary/community group	3	2	-	1	1
I am employed at Orchard Close	1	1	-	-	2
Other	5	5	1	1	1
Prefer not to say	-	-	-	-	-

		Question 3: In your opinion, which alternative respite services should the County Council offer to people who currently access respite at Orchard close?				
		Building-based respite provision for adults	Accessible holidays	Shared Lives	Carer Replacement Services	Any other services not listed above
How would you describe your gender?						
	Female	61	35	21	17	24
	Male	20	12	4	4	8
	Other	-	-	-	-	-
	Prefer not to say	5	1	1	2	3
How old are you?						
	Under 18	1	-	-	-	-
	18 to 24	4	2	2	3	1
	25 to 34	1	2	1	-	2
	35 to 44	4	4	1	1	5
	45 to 54	22	13	7	7	7
	55 to 64	23	13	10	7	7
	65 to 74	18	10	3	2	9
	75 or over	8	4	2	3	3
	Prefer not to say	5	-	-	-	1
Do you have a long-standing illness, health problem or disability?						
	Yes	9	3	3	2	4
	Yes, one that impacts my everyday life	15	5	3	1	7
	No	50	34	19	17	20
	Prefer not to say	11	5	1	3	4

Appendix 5 – Open-ended question code frames

The code frames for the following open-ended questions are included in these appendices:

- If you would like to give reasons for your answer, please do so below:
(Following the question: To what extent do you agree or disagree with the proposal to close the respite service at Orchard Close?)
- If a decision is made to close the respite service at Orchard Close, what support or practical assistance do you think would help service users to find alternative respite provision?
- For 'any other services', please describe these below: *(Following the question: In your opinion, which alternative respite services should the County Council offer to people who currently access respite at Orchard close?)*
- If you have any further comments on the proposals in this consultation, or alternative suggestions on how the County Council could save £600,000 from its Adults' Health and Care budget, then please provide these in the box below
- Please describe what, if any, impact the proposals in this consultation, could have on you or your family, or people you know or work with

Appendix 5a - Code frame for the question “If you would like to give reasons for your answer, please do so below:” (Following the question: To what extent do you agree or disagree with the proposal to close the respite service at Orchard Close?)

Comment	Number of mentions
Comment theme - Mentioned positive of current provision	232
Current provision: a safe and trustworthy staff / environment	78
Current provision: vital service	74
Current provision: service users’ well-established social connections	52
Current provision: service user enjoys Orchard Close	42
Current provision: familiarity with staff	40
Current provision: location	31
Current provision: good facilities	15
Current provision: range of activities	8
Current provision: staff understand current needs of service user	7
Current provision: offer to more service users to make more viable	2
Comment theme - Disagree due to impact on service user	71
Service user: changes could cause distress	29
Service user: may struggle to otherwise get a break	22
Service user: trust can be difficult in a new setting	14
Service user: already impacted by budget cuts	4
Comment theme - Disagree due to affect on Parents / carers	66
Parents / carers: lack of respite	33
Parents / carers: puts pressure on parents / carers if taken	18
Parents / carers: spend time with other family members	3
Comment theme - Alternative respite	62
Alternatives: might not be a comparable service	25
Alternatives: might not be suitable for service user	18
Alternatives: could be further away/ difficult to get to / transport issues	17
Alternatives: community option does not provide overnight support	4
Alternatives: other centres not as interactive as Orchard Close	2
Alternatives: building trust in new provider could be problematic	2
Alternatives: ensure that there is the same amount of respite if closure went ahead	1
Alternatives: shared lives pose safeguarding risk	2

Comment	Number of mentions
Comment theme - Capacity of existing services	60
Capacity: could increase pressure on existing building-based respite / there are not enough beds	32
Capacity: struggle to find respite already	24
Capacity: closure limits choice of respite	22
Capacity: Orchard Close - provision underutilised due to lack of knowledge	2
Capacity: open up facility to those with less complex needs to utilise	1
Comment theme - Do not close Orchard Close	27
Comment theme - Service user skill building	20
Skill building: encourages independence	15
Skill building: social skills	6
Comment theme - Long term effects	19
Long term effects: financial increase with use of intense services / residential	18
Long term effects: other financial pressures on other health services	1
Comment theme - Loss of jobs	8
Comment theme - Land has covenant	8
Comment theme - Agree with proposal	6
Agree with proposal: Orchard Close is not fit for purpose	3
Comment theme - Respite should be provided for those with less complex needs	2
Comment theme - Charges for use of Orchard Close	1
Comment theme - Not enough information to make informed decision	1

Appendix 5b - Code frame for the question “If a decision is made to close the respite service at Orchard Close, what support or practical assistance do you think would help service users to find alternative respite provision?”

Comment	Number of mentions
Comment theme - Help and support	108
Help and support: lots of help and support to find new provision	50
Help and support: information on all options available	18
Help and support: 1:1 support to help parent, carer or service user find best alternative	18
Help and support: support from a care worker	13
Help and support: visiting alternative centres	9
Help and support: settling in period / transition period	7
Help and support: advice on nearest location and travel services	4
Help and support: support should continue until service user is satisfied with provision	3
Help and support: depends on the individual and their needs	3
Help and support: online information of options	2
Help and support: having an advocate for service user	1
Help and support: short-term emergency respite	1
Comment theme - Do not close / leave service as it is	69
Do not close: only current service that fits service users' needs	17
Do not close: offer the service to more service users	1
Comment theme - Concerns with alternatives	47
Concerns alternatives: distance	11
Concerns alternatives: carer replacement services	10
Concerns alternatives: not enough capacity at other facilities	9
Concerns alternatives: not suitable	9
Concerns alternatives: creates distress through change	4
Concerns alternatives: Shared Lives	4
Concerns alternatives: accessible holidays cost implications	2
Concerns alternatives: accessible holidays isolating	1
Comment theme - Comparable service should be provided	31
Comparable service: trained, experienced staff	6
Comparable service: the same amount of nights per year	4
Comparable service: similar location	4
Comparable service: a choice of locations that offer the same service	2
Comparable service: social opportunities	1
Comparable service: 1:1 support to feel safe	1

Comment	Number of mentions
Comment theme - Access to sufficient personalised budget	2
Comment theme - Transition to new service	26
Transition: could put strain on family	14
Transition: may struggle to find the right support/ could take a long time	6
Transition: ensure no gap in provision	3
Comment theme - Build a new respite centre	18
Build respite centre: close to current location	7
Build respite centre: similar facilities as Orchard Close	7
Build respite centre: must cater for needs	1
Comment theme - Transport for alternative provision	13
Transport: support travel costs	5
Transport: provide travel	5
Comment theme - Covenant order issues	1
Comment theme - Not a helpful question	1

Appendix 5c - Code frame for the question “For 'any other services', please describe these below:” (Following the question: In your opinion, which alternative respite services should the County Council offer to people who currently access respite at Orchard close?)

Comment	Number of mentions
Keep Orchard Close open	25
Like Orchard Close	12
Comment theme - Building based respite	9
Building based respite: something local	2
Building based respite: open for those with less complex needs	1
Building based respite: allows opportunity to create friendships	1
Building based respite: alternatives are expensive	1
None are viable	6
Respite that is like a holiday	4
Safe environment	3
Place to socialise	3
A range of options	3
Home from Home respite service	2
Where trained professionals are present	2
Shared lives	2
Chance to join the community	2
Accessible holidays are too expensive	2
By the sea	1
Regular weekend respite	1
Community centre	1
Orchard close is a lifeline / valuable support for crisis	1
Access to information outside hours	1
Respite where you can bring a known carer along	1
Concerns with covenant on the land	1

Appendix 5d - Code frame for the question “Please describe what, if any, impact the proposals in this consultation, could have on you or your family, or people you know or work with”

Comment	Number of mentions
Comment theme - Negative impact on service users	157
Service users: possible distress/ stress/ upset caused by closure	51
Service user: loss of friendships / value friendships already established	29
Service user: change is difficult/ stressful for those with disability/ autism	23
Service users: mental health impact	18
Service user: miss out on holiday	14
Service user: years of trust that will have to be built up again	10
Service user: will not feel safe at another facility/ alternative	8
Service users: loss of skills and independence	8
Service user: feeling of isolation	3
Comment theme - Parent/ carer impact	116
Parent/carer: impact on wellbeing and mental health	37
Parent/carer: less respite time	35
Parent/ carer: difficulty in coping	17
Parent/ carer: elderly carers may find it difficult to cope	6
Parent/carer: impact on ability to work if no respite	4
Parent/carer: concerned about not being familiar with new staff /trust	3
Parent/ carer: impact on career/job	3
Parent/ carer: less time to spend with other family members	2
Comment theme - Impact on family unit	45
Impact on family unit: risk of family crisis without Orchard Close	9
Impact on family unit: family breakdown may occur without sufficient respite	7
Impact on family unit: possible isolation from friends and other family members due to lack of respite	3
Impact on family unit: yearly family holiday/ break is vital	3
Comment theme - Impact of alternatives	27
Impact of alternatives: alternatives not appropriate	17
Impact of alternatives: transferring/ finding suitable alternative may take a long time	4
Impact of alternatives: care packages could be more expensive	3
Impact of alternatives: supported holiday may not be suitable	2

Comment	Number of mentions
Impact of alternatives: care at home could pose safeguarding issues/trust	2
Impact of alternatives: supported living would not meet needs	1
Impact of alternatives: groups in the community are not respite	1
Comment theme - Longer term impact	27
Longer term: could need residential care if proposal goes ahead	16
Longer term: proposal could have financial cost implications	13
Comment theme - Impact on staff	21
Impact on staff: job losses	19
Comment theme - Positive impact of Orchard Close on service user	20
Comment theme - Transport impact	17
Transport impact: increased travel times if further away	10
Transport impact: possible difficulty in getting to another facility	5
Comment theme - Disagreement with closure	14
Comment theme - Impact on current service provision	13
Current service provision: pressure on existing services	10
Current service provision: already not enough respite available	7
Comment theme - Generally negative impact (non-specific)	8
Comment theme - Limits options for respite	6
Comment theme - Impact on other services	2
Impact on other services: possible impact on the health service	2
Comment theme - Covenant on the land concerns	2
Covenant: concerns about use of land for more housing	1

Appendix 5e - Code frame for the question “If you have any further comments on the proposals in this consultation, or alternative suggestions on how the County Council could save £600,000 from its Adults’ Health and Care budget, then please provide these in the box below”

Comment	Number of mentions
Comment theme - Other organisational / administrative savings	61
Other organisational: reduce management costs	30
Other organisational: reduce staff pay and benefits	26
Other organisational: reduce Councillors’ expenses	5
Other organisational: reduce meeting expenses	4
Other organisational: reduce the number of staff	4
Other organisational: simplify administration to make savings	3
Comment theme - Other service level savings	52
Service savings: highways maintenance	7
Service savings: street lighting	5
Service savings: transport for disabled	3
Service savings: charges for concessions on buses	2
Service savings: reduce spending wastage - repairs to buildings for respite	2
Service savings: stop funding for entertainment such as museums/ libraries	1
Service savings: stop funding swimming for less complex needs	1
Service savings: close another respite building	1
Comment theme - Do not close Orchard Close	36
Do not close: those with learning disabilities need service	1
Comment theme - Charges at Orchard Close	36
Charges: charge for overnight stays	24
Charges: use of personal budgets	4
Charges: means-tested contribution	4
Charges: charge for meals	1
Charges: charge for days out or special activities	1
Charges: open the service to other councils and charge to help recover costs	1
Comment theme - Efficiencies or service changes at Orchard Close	32
Efficiencies / changes: utilise service by opening up to disabled people with less complex needs	9
Efficiencies / changes: adapt / renovate the current building	7
Efficiencies / changes: reduce number of months open to cut costs but keep centre open	6
Efficiencies / changes: offer more respite to more families	6

Comment	Number of mentions
to ensure not underused	
Efficiencies / changes: reduce agency fees	3
Efficiencies / changes: increase usage over winter	1
Efficiencies / changes: review allocated respite to make it equal	1
Efficiencies / changes: reduce number of bank staff	1
Efficiencies / changes: tiering of clients based on needs	1
Efficiencies / changes: service users to contribute e.g. cooking	1
Efficiencies / changes: reduce the number of staff	1
Comment theme - Voluntary sector initiatives	19
Voluntary sector: hold fundraising events	12
Voluntary sector: crowd funding	3
Voluntary sector: use volunteers to run service	2
Comment theme - Lobby central government	15
Comment theme - Alternative forms of respite	16
Alternative forms: might be more than the cost of Orchard Close expensive to use / run	8
Alternative forms: not suitable or adequate for needs	5
Alternative forms: use County Council carers at service user's home	2
Alternative forms: provide enough information in order to help parents / carers with transition	2
Alternative forms: research if viable/ what works/ best practice	1
Comment theme - Increase Council Tax	15
Comment theme - Long term financial cost implications	12
Long term financial: residential care	6
Comment theme - Other central government savings that could plug gap	10
Comment theme - Do not agree with the question/ not enough information	5
Comment theme - Covenant status - should remain	4
Comment theme - Find funding from other sources	3
Find funding: parking fines	1
Find funding: use reserves	1
Comment theme - Comparable service should be provided	1
Comparable: like Orchard Close	1
Comment theme - Rebuild Orchard Close	1